



# Customer Service Advisor

## Ag & Turf Subscription & Support Package

### First Year Package Cost

Item	Description	List price	Notes
Customer Service Advisor Annual Subscription (Web Application)*	One year Customer Service Advisor software subscription. 1 subscription required for each customer location.	\$2,340	
Computer Lease with Customer Service Advisor Installed	One year laptop lease with software installed.	\$1,450	
Ag & Turf Machine Data (Downloaded Version)*	Downloaded Application if Offline Version is required**	\$160	Optional - See Note Below
Dealer Training and Support	4 hr initial training visit. 2 hr followup visit.	\$600	
Electronic Data Link (EDL v.3) Kit (SA5024)	Machine interface hardware kit to connect to equipment.  **EDL is required for diagnostics via direct machine connections.	\$1,377	Optional - See Note Below
	<b>Total Cost Including Option Download and EDL for First Year Subscription</b>	<b>\$5,927</b>	Subscription, Data, Computer Lease, EDL, Installation, and Training

### Year 2+ Package Cost

Item	Description	List price	Notes
Customer Service Advisor Annual Subscription	One year Customer Service Advisor software subscription	\$2,340	
Computer Lease with Customer Service Advisor Installed	One year laptop lease with software installed.	\$1,450	
	<b>Total annual cost for subscription renewal and support</b>	<b>\$3,790</b>	Subscription, Data and Computer Lease

All prices subject to change. See dealer for more details, restrictions may apply. \*Customer Service Advisor web application allows access to manuals. \*\*Customer Service Advisor downloaded application allows access to manuals and can be used in conjunction with an EDL for diagnostics via direct machine connections.



# Customer Service Advisor

## Turf Subscription & Support Package

### First Year Package Cost

Item	Description	List price	Notes
Customer Service Advisor Annual Subscription (Web Application)*	One year Customer Service Advisor software subscription. 1 subscription required for each customer location. (Web Application)	\$1,188	
Computer Lease with Customer Service Advisor Installed	One year laptop lease with software installed.	\$1,450	
Turf Machine Data (Downloaded Version)*	Downloaded Application if Offline Version is required**	\$1,267	Optional - See Note Below
Dealer Training and Support	4 hr initial training visit. 2 hr followup visit.	\$600	
Electronic Data Link (EDL v.3) Kit (SA5024)	Machine interface hardware kit to connect to equipment.  **EDL is required for diagnostics via direct machine connections.	\$1,377	Optional - See Note Below
	<b>Total Cost Including Option Download and EDL for First Year Subscription</b>	<b>\$5,882</b>	Subscription, Data, Computer Lease, EDL, Installation, and Training

### Year 2+ Package Cost

Item	Description	List price	Notes
Customer Service Advisor Annual Subscription	One year Customer Service Advisor software subscription	\$2,340	
Computer Lease with Customer Service Advisor Installed	One year laptop lease with software installed.	\$1,450	
	<b>Total annual cost for subscription renewal and support</b>	<b>\$3,790</b>	Subscription, Data and Computer Lease

All prices subject to change. See dealer for more details, restrictions may apply. \*Customer Service Advisor web application allows access to manuals. \*\*Customer Service Advisor downloaded application allows access to manuals and can be used in conjunction with an EDL for diagnostics via direct machine connections.